



Enterprise Tech Café

Enabling the Digital Workplace

Transforming from a 'one size fits all' delivery model to a **personalized human experience** is the key to delivering an exceptional user experience that is secure, productive and always available.

Gartner recognized, Magic Quadrant Managed Workplace Services *

Leader Quadrant
Digital Workplace of the Future

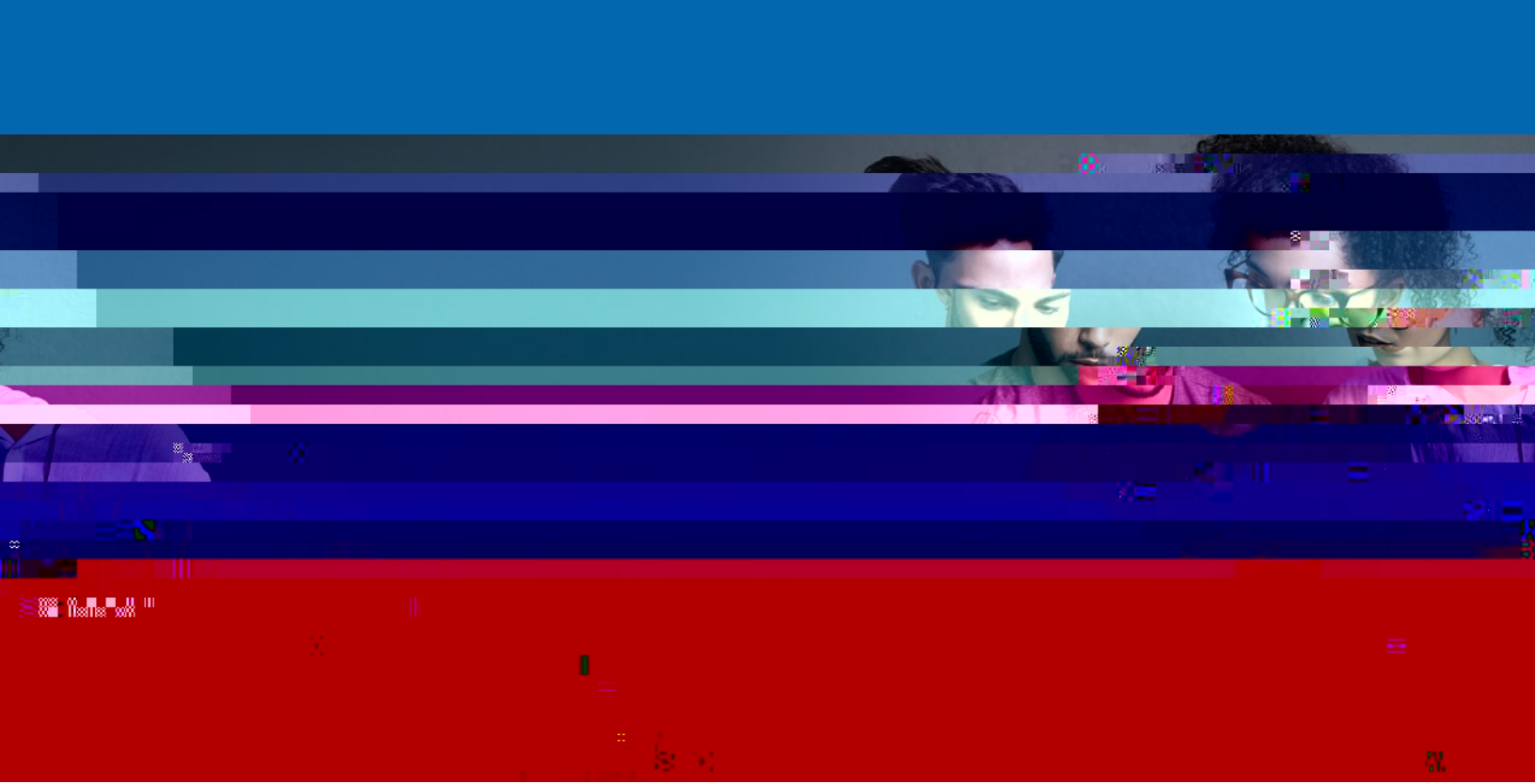
IT User Support Reimagined

The promise of the Digital Workplace depends on the reliable performance of technology and free flow of information.

The increasing complexity of devices, software and security however challenges our ability to promote productivity and deliver an excellent user experience. Few employees have the expertise or time to troubleshoot malfunctioning devices so problem resolution becomes daunting for employees and IT support alike.

Pomeroy's Tech Café provides users with one-stop, on-demand access to on-site technical support by delivering retail-like, upscale consumer experience tailored to the needs and expectations of a mobile, tech-savvy workforce.

Convenient walk up, 'help for whatever you need' approach to user support improves employee satisfaction while alleviating the workload on the service desk and IT staff.



For more information, contact your Pomeroy representative or visit www.pomeroy.com.

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